

WEST VIRGINIA LEGISLATURE

2025 REGULAR SESSION

ENROLLED

House Bill 3263

BY DELEGATES PUSHKIN AND YOUNG

[Passed April 12, 2025; in effect 90 days from
passage (July 10, 2025)]

1 AN ACT to amend the Code of West Virginia, 1931, as amended, by adding thereto a new section,
2 designated §24-2-22, relating to requiring utilities to create outage communication plans
3 to notify customers of any planned and any unexpected disruption of utility services;
4 providing plan content requirements; and requiring filing of plan with the Public Service
5 Commission.

Be it enacted by the Legislature of West Virginia:

ARTICLE 2. POWERS AND DUTIES OF PUBLIC SERVICE COMMISSION.

§24-2-22. Service outage communication plans.

1 (a) Each utility shall have an outage communication plan in place to notify customers of
2 any planned and any unexpected disruption of utility services. Such outage communication plan
3 shall, at a minimum, include a methodology for advance notification to all affected customers for
4 planned service disruptions, methods of communication, and notification content requirements
5 concerning the outage, including an estimate of the duration and end of the outage.
6 (b) Each utility shall file its outage communication plan with the commission.

The Clerk of the House of Delegates and the Clerk of the Senate hereby
certify that the foregoing bill is correctly enrolled.

.....
Clerk of the House of Delegates

.....
Clerk of the Senate

Originated in the House of Delegates.

In effect 90 days from passage.

.....
Speaker of the House of Delegates

.....
President of the Senate

The within is this the.....
Day of, 2025.

.....
Governor